

20 June 2022



## EXPERIENCED PRINTER & COPIER ENGINEER

*Full-time, permanent position*

*A full clean UK driving license is required*

Lex has an excellent opportunity for an experienced printer and copier service engineer to support our client base across North England and the surrounding areas. An individual with partial training/trainee may also be considered and trained via our own in-house training/by the manufacturer.

### About us

Lex is a second-generation family business and an independent, provider of office products and print technology hardware with over four decades of industry expertise. Operating from our premises in Bury, our client base includes SMBs, professional service firms as well as larger public and private corporations.

### It is important that our Printer & Copier engineer can:

- Provide outstanding service to our clients, it is important their equipment is working correctly, and that we offer a prompt service.
- Use mechanical skills to repair devices, Lex provides manufacturer training as well as online and in-house training.
- Experience in repairing and attending to faults on Konica Minolta/Develop, Lexmark, and Kyocera devices is desired.
- Excellent time keeping, organisation, and a well-presented person that can communicate well to colleagues and clients.
- Work well individually and in a team - e.g. completing device installations.

### Tasks will include:

- Fixing device faults and assisting customers remotely - if the fault is settings related for example.
- Attending customer's site to diagnose and repair printer and copier faults. Including stripping, inspecting, cleaning, and fitting necessary parts.
- Performing preventative maintenance visits to contracted devices.
- Carry out device relocations and installations alongside team members.
- Delivery of consumables to customers' sites, as well as assisting with other areas of the business such as the delivery of stationery/office products and office furniture/IT products when necessary.
- Strong IT skills, and ability to install print devices on a network environment, as well as scan to folder/email knowledge. Knowledge of print management software such as PaperCut is also an advantage.

### Benefits include:

- Salary commensurate with experience
- Use of company vehicle, laptop etc.
- Company pension
- Commission awarded for any successful sales/leads
- 28 days annual leave + birthday leave
- Manufacturer training
- Regular staff social events

**To apply** - please send your CV and a cover letter by email to Sam Elphick [s.elphick@lexbusiness.co.uk](mailto:s.elphick@lexbusiness.co.uk).

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